

ACCESS STATEMENT for Puxton Park Adventure Park,

Introduction: Puxton Park offers a high quality family fun day out with learning experience along the way. We seek to be accessible by all visitors. We have a large variety of animals, milking parlour with viewing gallery, meerkats, bird of prey centre with daily flying displays and many more, Indoor 3 storey Play Barn, Outdoor Play Areas, bumper boats, rowing boats, water walkerz, Pedal Tractors, giant sandpit, Crazy Golf, go-cart track, Ride-on electric tractors & Pigs, giant bouncy pillow, Gift Shop , Meadows restaurant and café. Butchery and farm shop serving local produce.

Puxton Park is open every day except Christmas Day, Boxing Day and New Year's Day.

Our team are dedicated and friendly, you can contact us for any information before your arrival and can be contacted by telephone, 01934 523500 or info@puxton.co.uk we strive to exceed customer expectations and create family memories of a great day out.

Pre-Arrival A clearly worded leaflet is given on arrival and is available describing the main facilities, directions, opening times and prices. The leaflet includes our contact numbers, email and web site addresses. The leaflet is widely distributed to other tourist venues, hotels, guest houses, caravan parks and Tourist Information Centres.

Information can be found on our website www.puxtonpark.co.uk

Puxton Park is accessible by bus from Bristol or Weston-Super-Mare with buses stopping at the end of the drive (approximately 15 minutes' walk to reception) We are situated on the A370 in Hewish, 5 minutes from Junction 21 motorway exit. **For satellite navigation systems our post code is BS24 6RX.**

Arrival & Car Parking Facilities:

Car Parking is free the main car park has facilities for approximately 260 cars on hard standing plus a further 11 designated disabled spaces on concrete, designated coach park also. The route to the main car park is lit. An overflow grass car park is used during peak times and has spaces for further 400 cars. Parked to allow Access to the main entrance is on concrete (from the designated disabled parking area) and from all other areas on tarmac or hard core.

Here at Puxton Park our grounds are completely suitable and accessible for wheelchair and disabled users. We want to encourage every single visitor to be able to see every part of our park and that's why it's important for us to have complete disabled access, from arrival not only do we have a huge car park, we also have several disabled parking spaces which are situated near the entrance to the Park and Farm shop.

Once you arrive at Puxton Park you will find that the Meadows Restaurant, the Farm shop, which sources locally grown products, and the Adventure Park are all on one level

to make it easy to have a delicious meal in Meadows Restaurant before dashing off for a quick cuddle with some of our smaller animals in pet's village. The only areas in the park that do require stairs to access them also have disabled access such as our milking parlour which has a ramp to allow everyone to see some of the 100s of cows that get milked daily. We also have lift access to our party rooms and for the more formal of events, our conference facilities.

We also have 5 disabled toilet facilities on site, one in the Play barn, one behind reception, one in the Party rooms, one in the Meadows Restaurant and another upstairs in the conference facilities, all of these can be easily found right next to the ladies and gents!

If you require a wheelchair and can't bring one with you, don't worry! We have wheelchairs onsite which we are happy to lend you for the day to help you make the trip round the park! We also have paved pathways throughout the park to help getting around in a wheelchair that much easier. Apart from one path around by the play fort which is a stone path our park is completely paved and everywhere is accessible via this path. This means you can get from the Bouncy Pillow to the falconry centre on the same path and everything in between!

Exit is through the farm shop with an automatic door opening one way.

Indoor Play Facilities located in the Play Barn. All areas have easy access with wide doorways and aisles. Some elements within the Play Barn are on the ground floor and are accessible by wheel chairs. Other elements on the 1st floors are more challenging and require climbing etc. Some elements within the Play Barn equipment area are easily accessible others are more challenging and require climbing through tubes etc.

All play equipment has safety surfacing where required and is maintained to the current European Standard. Access is by reasonably level mown grass and / or stone chipping track.

Puxton Park is open every day except Christmas Day, Boxing Day and New Year's Day.

The opening hours are 9.00am to 5.30pm.

Numerous benches and picnic benches are available through the site. There are 5 disabled toilets on site; baby change facilities are available in 9 of our 11 WC facilities on site.

Hand-washing facilities are located in all toilets, and 5 designated hand wash stations around the park in the animal contact zones.

Breast feeding is welcome and a private area available on request at reception.

We have a microwave in meadows restaurant to heat baby food.

There is no smoking within any area of the park. A designated Smoking area is on the bridge to the main entrance.

We regret we can only allow assistance dogs into the park.

A First Aid room can be located in the Play barn opposite the cafeteria or by contacting any member of staff.

Trained General First Aider's are always on site.

DINING:

All food is sourced locally where possible and prepared fresh daily by our experienced catering team. Picnic areas are available around the park and a large undercover area for picnics near to the play barn. Meadows restaurant can seat 150 and McPuxtons situated in the play barn has seating for 200.